# **SNEHA KARANDIKAR**

# **User Experience- Product Designer**

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## **EDUCATION**

University of Maryland Baltimore County Master of Science Human Centered Computing (HCI)

**University of Pune** Bachelor of Fine Arts Applied Arts

## **SKILLS**

Design Skills:

Design Research, Interviews, Personas, Contextual Inquiry, Task Analysis, Concept Generation, Design Thinking, Rapid Prototyping, Interaction Design, Usability Testing, Interface Design, Graphic design, UX Research, Visual Design, Accessibility Design, Participatory Design, Qualitative and Quantitative UX research

Programming:

HTML, CSS, JavaScript

#### Tools:

Figma, Adobe Suite- Adobe XD, InDesign, Photoshop, Illustrator, After Effects, Sketch App, InVision, Inkscape, Marvel App, Usabilla, Miro Google Analytics, Balsamiq, WordPress, Optimizely, Jira, Confluence, Zeplin

## **PROJECTS**

## Undergraduate Project Industrial Design Centre: IIT Bombay & Dept of Science and Technology

Created content in the form of informational videos and infographics to educate women rag pickers working in Maharashtra.

# WORK EXPERIENCE

#### Senior User Experience Designer | May 2022 - Jan 2023

Walgreens

Worked on end to end design experience and worked on the 'Shop Landing Page' for the app and the web.

Led the UX team to work on the 'Rewards' for the app. Worked iteratively to get to the best design solutions and enhance the feature.

## Senior User Experience Designer | Nov 2021 - May 2022

Williams Sonoma, USA

Worked on the 'Registry' feature for multiple cross-functional brands, including Williams Sonoma, West Elm, Pottery Barn, and Pottery Barn Kids

Actively provided strategy, user flows, and visual design for registries for optimization and innovation. Contributed to creating design system elements.

#### Lead User Experience Designer | July 2020 - Aug 2021

The Michaels Companies, Texas, USA

Helped the redesign effort of Michaels.com ecommerce and other products

Lead the design process of 'Resolution Center'. Helped define the roadmap with the team.

Worked on the enterprise solution software that supports the e-commerce. Helped build an enterprise design system. Created Interaction Designs for Managed communication between cross functional teams. Bi-weekly demonstrate the design progress with leadership.

Designed for four different products within the rewamp effort. Actively involved in the interview and onboarding process for the UX team. Helped grow the design team from 3 to 30.

#### User Experience Designer | May 2020 - July 2020

Incluvie, USA

Conducted heuristic analysis of the website. Planned and strategized the company's vision and design strategies with the startup founder that helped enhance the product.

Worked on the visual designs for the website.

User Experience Consultant | January 2016 to Dec 2017

Zerton Engineering, Pune, India

Collaborated with the product owner to understand the user. Conducted quantitative research to understand user requirements.

Created wireframes to brainstorm ideas and concepts, high-fidelity wireframes and mockups.

User Interface and Experience Designer | May 2012 to Sep 2016

Screen Magic Mobile Media, Pune, India

Worked on a Saas product called OneHop for SMS automation for business. Created prototypes for user testing. Conducted qualitative UX Research to rationalize design decisions.

Redesigned the company and product logo. Created print and digital collaterals for marketing campaigns as a part of marketing team.Created social media design campaigns.